Notes to the financial statements continued

for the year ended 30 JUNE 2021

21. Revenue

	Group		Company	
	2021 R'000	2020 R'000	2021 R'000	2020 R'000
21.1 Revenue from sale of goods	2 437 065	1 884 589	–	–
Revenue from services	5 637 353	4 534 323	–	–
Administration fees	1 553 456	1 552 055	–	–
Health risk management fees – Medical aid schemes	1 427 354	1 218 151	–	–
Health risk management fees – Capitation funds	1 877 580	1 011 817	–	–
Management fees	4 053	17 914	–	–
IT revenue and other	541 974	496 606	–	–
Marketing fees	194 840	209 757	–	–
Healthcare insurance	38 096	28 023	–	–
Total revenue from contracts with customers	8 074 418	6 418 912	–	–

21.2 Disaggregation of revenue from contracts with customers

In the following table, revenue from contracts with customers is disaggregated by primary geographical market, major products and service lines and timing of revenue recognition. The table also includes a reconciliation of the disaggregated revenue with the group/company's reportable segments (see Note 5).

	Group								
	Administration fees R'000	Health risk management fees – medical aid schemes R'000	Management fees R'000	Healthcare insurance R'000	IT revenue and other R'000	Retail R'000	Health risk management fees – Capitation funds R'000	Marketing fees R'000	Group total R'000
Revenue for the year ended 30 June 2021 disaggregated by type of goods or services – Group									
Primary geographical markets									
South Africa	1 387 629	1 411 066	2 474	38 096	528 300	2 437 065	1 877 580	194 840	7 877 050
Africa	165 827	16 288	1 579	–	13 674	–	–	–	197 368
	1 553 456	1 427 354	4 053	38 096	541 974	2 437 065	1 877 580	194 840	8 074 418
Major product/ service line									
Admin health	1 553 456	–	–	–	541 974	–	–	194 840	2 290 270
Retail (Pharma)	–	–	–	–	–	2 437 065	–	–	2 437 065
Managed healthcare	–	1 427 354	4 053	38 096	–	–	1 877 580	–	3 347 083
	1 553 456	1 427 354	4 053	38 096	541 974	2 437 065	1 877 580	194 840	8 074 418
Timing of revenue recognition									
Products transferred at a point in time	–	–	–	–	–	2 437 065	–	–	2 437 065
Products and services transferred over time	1 553 456	1 427 354	4 053	38 096	541 974	–	1 877 580	194 840	5 637 353
	1 553 456	1 427 354	4 053	38 096	541 974	2 437 065	1 877 580	194 840	8 074 418

Notes to the financial statements continued

for the year ended 30 JUNE 2021

21. Revenue continued

21.2 Disaggregation of revenue from contracts with customers continued

	Group								
	Administration fees R'000	Health risk management fees – medical aid schemes R'000	Management fees R'000	Health-care insurance R'000	IT revenue and other R'000	Retail R'000	Health risk management fees – Capitation funds R'000	Marketing fees R'000	Group total R'000
Revenue for the year ended 30 June 2020 disaggregated by type of goods or services – Group									
Primary geographical markets									
South Africa	1 392 593	1 202 093	16 320	28 023	485 356	1 884 589	1 011 817	209 757	6 230 548
Africa	159 462	16 058	1 594	–	11 250	–	–	–	188 364
	1 552 055	1 218 151	17 914	28 023	496 606	1 884 589	1 011 817	209 757	6 418 912
Major product/ service line									
Admin health	1 552 055	–	–	–	496 606	–	1 011 817	209 757	3 270 235
Retail (Pharma)	–	–	–	–	–	1 884 589	–	–	1 884 589
Managed healthcare	–	1 218 151	17 914	28 023	–	–	–	–	1 264 088
	1 552 055	1 218 151	17 914	28 023	496 606	1 884 589	1 011 817	209 757	6 418 912
Timing of revenue recognition									
Products transferred at a point in time	–	–	–	–	–	1 884 589	–	–	1 884 589
Products and services transferred over time	1 552 055	1 218 151	17 914	28 023	496 606	–	1 011 817	209 757	4 534 323
	1 552 055	1 218 151	17 914	28 023	496 606	1 884 589	1 011 817	209 757	6 418 912

21.3 Contract balances

The following table provides information about receivables from contracts with customers.

	Group		Company	
	2021 R'000	2020 R'000	2021 R'000	2020 R'000
Current contract receivables				
Trade receivables	405 917	448 874	7	–
Contract assets	(18 818)	(35 262)	–	–
Trade receivables impairment	387 099	413 612	7	–

Performance obligations and revenue recognition policies

Revenue is measured based on the consideration specified in a contract with a customer. The Group recognises revenue when it transfers control over a good or for services rendered, once the performance obligation of the service is satisfied.

The table in Note 1(n)(i) provides information about the nature and timing of the satisfaction of performance obligations in contracts with customers, including significant payment terms, and the related revenue recognition policies.

All contracts within the Group have a single performance obligation hence the allocation of transaction price is not required.